

PRIVACY POLICY

Protection of personal data

Ruth Korthof respects your right to privacy.

This Privacy Policy describes how Ruth Korthof, in line with the European General Data Protection Regulation

(‘Data Protection Regulation’), collects, uses, and saves your personal data when you visit our site (www.ruthkorthof.nl), or make a purchase, and how you can exercise your privacy rights.

These data include any information you may provide through our website when you purchase a product, request a service, or take part in a prize draw or a competition. Our website is updated and serviced as frequently as possible, and plugins are used to encrypt your data. All personal data is kept on a secure server.

Contact details

Ruth Korthof acting as a private person Ruth Verboom- www.ruthkorthof.nl

Sharing personal information

Ruth Korthof will never share your data with third parties for commercial purposes.

The data we collect about you

Because we want you to have a worry-free, enjoyable shopping experience at www.ruthkorthof.nl, we collect the following personal information about you to make it easy for you to browse and place an order, and for us to customise your search by gathering and remembering information about your preferences.

- First and last name.
- Billing and Delivery Address. Our postal and courier services have access to your delivery address in order to be able to dispatch your order to your chosen address.
- Telephone number, in case we need to contact you.
- Items ordered or services requested (for instance, custom orders).
- Payment details, to process your order
- IP address, to process your orders/requests in our webshop.
- Email address, for information about the products ordered, for invoices, to inform you that your order has been dispatched, and for other communications. If you contact us via social media, we will respond on the same channel or move to email if we feel this is more appropriate.
- Information regarding your visit to www.ruthkorthof.nl, including what you have browsed or bought, is used to improve your experience on our website.

Retention

We will only retain your personal data for as long as necessary to fulfil collection purposes, including for the purpose of satisfying any legal, accounting, or reporting requirements. However, for tax purposes, Dutch law requires us to keep certain basic information about our customers on file for seven years after they have ceased to be customers.

Cookies or tracking technology

To improve your browsing and purchasing experience, our website uses cookies to identify your computer and to recognize you as an individual. Ruth Korthof only uses technical and functional cookies, in addition to analytic cookies that do not affect your privacy.

Like many other websites, this website uses 'cookies'. A 'cookie' is a piece of information that is stored on your computer's hard drive. It records how you make your way around a website so that, when you revisit that website, it can present tailored options based on the information stored during your last visit. Cookies can also be used to analyse traffic and for advertising and marketing purposes. We do not use cookies that access any information stored on your hard drive or damage or otherwise endanger your computer. If you want to check or change what types of cookies you choose to accept, this can usually be done within your browser settings. You can block cookies at any time by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including ones that are essential) you may not be able to access all or parts of our site, thereby limiting the service that we are able to provide.

Our website is linked to Google Analytics through cookies. When someone visits our website, Google Analytics collects standard Internet login information and details of visitor-behaviour patterns. In this way, we learn things such as the number of visitors to the various parts of our site. This information is processed in a way that does not identify anyone. We do not make, and do not allow Google to make, any attempt to learn the identities of visitors to our website.

Our cookies do not store sensitive information such as your name, address, or payment details; they simply hold the 'key' that, once you are signed in, is associated with this information. However, if you would prefer to restrict, block, or delete cookies from our websites, or any other website, you can use your browser to do this.

Each browser is different, so check the 'Help' menu of your particular browser (or your mobile phone's handset manual) to learn how to change your cookie preferences.

Automatic decision making

Ruth Korthof does not make decisions based on automated processing on matters that could significantly affect people. This refers to decisions made by computer programmes or systems, without a human being (e.g. an employee of Ruth Korthof) being involved.

Abuse

In the event our site is abused (e.g., fraud involving an order), we will be forced to report this, and to transfer the individual's data to the police.

Data security

We have put in place appropriate security measures to prevent your personal data from being accidentally lost, or accessed, used, altered, or disclosed in an unauthorised way.

Furthermore, we have put in place procedures to deal with any suspected breach of personal data and will notify you and any applicable regulator of a breach where we are legally required to do so.

International transfer

Your personal information may be transferred to, and processed in, countries other than the country in which you are resident. These countries may have data protection laws that are different to the laws of your country. If you are located outside Netherlands and choose to provide information to us, please note that we transfer the information to The Netherlands. Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

Legal basis for processing personal information (EEA visitors only)

If you are a visitor from the European Economic Area (EEA), our legal basis for collecting and using the personal information described above will depend on the personal information concerned and the specific context in which we collect it. However, we will normally collect personal information from you only where we have your consent to do so, where we need the personal information to perform a contract with you, or where the processing is in our legitimate interests and not overridden by your data protection interests or fundamental rights and freedoms. In some cases, we may also have a legal obligation to collect personal information from you or may otherwise need the personal information to protect your vital interests or those of another person.

If we ask you to provide personal information to comply with a legal requirement or to perform a contract with you, we will make this clear at the relevant time and advise you whether the provision of your personal information is mandatory or not (as well as of the possible consequences if you do not provide your personal information).

Similarly, if we collect and use your personal information in reliance on our legitimate interests (or those of any third party), we will make clear to you at the relevant time what those legitimate interests are.

If you have questions about or need further information concerning the legal basis on which we collect and use your personal information, please contact Ruth Korthof

Your data protection rights

In some countries, including countries in the European Economic Area, this information may be considered personal information under applicable data protection laws. If you are a European resident, you have the right to access any personal data we hold about you, and to ask that your information be corrected, updated, or deleted, or to request that personal data be transferred to any other person/organization with your consent to the disclosure. Similarly, if we have collected and processed your personal information with your consent, then you can withdraw your consent at any time. Withdrawing your consent will not affect the lawfulness of any processing we conducted prior to your withdrawal, nor will it affect processing of your personal information conducted in reliance on lawful processing grounds other than consent

Your rights

If you are not happy with any aspect of how we collect and use your data, or you feel we have not addressed your concern in a satisfactory manner, you have the right to contact the Dutch Data Protection Authority at <https://autoriteitpersoonsgegevens.nl/en> (*Autoriteit Persoonsgegevens* Postal address: PO Box 93374, 2509 AJ Den Haag, The Netherlands, tel. (+31) (0)70 - 888 8500). However, we would be grateful if you would contact us first if you have a complaint so that we can try to resolve it for you.

Changes

This Privacy Policy may be updated periodically in order to reflect changes to our practices or for other operational, legal, or regulatory reasons.

Applicable law

This Privacy Policy is applicable to all visitors to the website, and should be read in conjunction with our Terms and Conditions, which can be viewed online and is downloadable. By visiting and using our website, you acknowledge and accept without reservation the practices outlined in this Privacy Policy.

This Privacy Policy is governed by Dutch law. In the event of any dispute regarding interpretation of the English text, the Dutch text shall prevail at all times.

--August 2024--

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Privacyverklaring Ruth Korthof

Ruth Korthof is verantwoordelijk voor de verwerking van persoonsgegevens zoals weergegeven in deze privacyverklaring.

1. Wie is Ruth Korthof?

Ruth Korthof is een kunstenaar waar u kunstwerken kunt kopen
Ruth Korthof functioneert als particulier persoon Ruth Verboom

In deze privacyverklaring wordt verteld welke persoonsgegevens Ruth Korthof gebruikt en met welk doel. Er is geprobeerd deze privacyverklaring zo begrijpelijk mogelijk op te schrijven en raden u aan deze zorgvuldig te lezen. Onze algemene voorwaarden vindt u hier.

2. Welke informatie wordt door Ruth Korthof verzameld en verwerkt?

Bij het gebruiken van de webwinkel verkrijgen wij bepaalde gegevens van u. Dat kunnen persoonsgegevens zijn. Wij bewaren en gebruiken uitsluitend de persoonsgegevens die rechtstreeks door u worden opgegeven in het kader van de door uw gevraagde dienst, of waarvan bij opgave duidelijk is dat ze aan ons worden verstrekt om te verwerken.

Wij verwerken de volgende gegevens voor de in deze privacyverklaring genoemde doelen:

- E-mailadres
- NAW gegevens
- Telefoonnummer
- Transactiegeschiedenis
- IP-adres
- browser en apparaattype
- Betalingsgegevens/bankrekeningnummer, voor de administratie en om een betaling aan de bestelling te kunnen koppelen.

3. Voor welke doeleinden zal Ruth Korthof informatie over jou gebruiken?

Ruth Korthof zal informatie over jou voor de volgende doeleinden gebruiken:

- Het afhandelen van de betaling
- Het afhandelen van de bestelling
- U te kunnen bellen of e-mailen indien dit nodig is om onze dienstverlening uit te kunnen voeren
- U te informeren over wijzigingen van onze diensten en producten
- Om goederen en diensten bij u af te leveren:

4. Op welke wijze beschermt Ruth Korthof jouw persoonlijke informatie?

Ruth Korthof hecht veel waarde aan een goede beveiliging van uw gegevens en neemt passende maatregelen om uw gegevens te beveiligen tegen verlies, misbruik, ongeautoriseerde toegang en tegen enige (andere) vorm van onrechtmatige verwerking.

5. Bewaartermijnen

Uw persoonsgegevens worden niet langer bewaard dan strikt nodig is om de doelen te realiseren waarvoor uw gegevens worden verzameld. Wij hanteren de volgende bewaartermijnen voor de volgende (categorieën) van persoonsgegevens:

- Personalía/adres/e-mailadres: tot wederopzegging
- Financiële transacties: naar wettelijke termijn

6. Verstrekking aan derden

Ruth Korthof verkoopt uw gegevens niet aan derden en zal deze uitsluitend verstrekken indien dit nodig is voor de uitvoering van onze overeenkomst met u of om te voldoen aan een wettelijke verplichting.

7. Klachtenprocedure

Natuurlijk helpen wij je graag verder als je klachten hebt over de verwerking van je (persoons-)gegevens. Op grond van de privacywetgeving heb je ook het recht om een klacht in te dienen bij de Autoriteit Persoonsgegevens tegen deze verwerkingen van persoonsgegevens. Je kunt hiervoor contact opnemen met de Autoriteit Persoonsgegevens.

8. Kan deze privacyverklaring worden gewijzigd?

Wij behouden het recht voor om wijzigingen aan te brengen in deze privacyverklaring. We raden u aan om deze privacyverklaring geregeld te raadplegen, zodat u van deze wijzigingen op de hoogte bent.

Deze privacyverklaring is voor het laatst aangepast op 22 augustus 2024